



AT YOUR HOME FAMILYCARESM

A Quality HomeCare Aide Organization

Caring For Your Family Throughout Life

**SUPPORTIVE SERVICES FOR SENIOR CITIZENS
AND PERSONS WITH DISABILITIES TO
MAINTAIN INDEPENDENCE AT HOME**



State Association Approved

Laurie Edwards-Tate, M.S.
President and Founder

Serving Our Community For Over 30 Years

OUR MISSION

THE MISSION OF AT YOUR HOME FAMILYCARE IS TO MAKE A POSITIVE DIFFERENCE IN THE QUALITY OF LIFE FOR THE COMMUNITIES WE SERVE, ESPECIALLY ON BEHALF OF SENIOR CITIZENS, DISABLED ADULTS, AND YOUTH. THROUGH ORGANIZATIONAL TEAMWORK, AND RESPECT FOR BOTH OUR INTERNAL AND EXTERNAL CUSTOMERS, WE ARE ABLE TO EFFECTIVELY MEET THE NEEDS OF OUR CLIENTS. WITH INTEGRITY AS OUR GUIDE, WE ARE COMMITTED TO PROVIDING QUALITY CARE.



*"Throughout the cycles of your life...
we care for you with Assistive Services...
wherever you call home."*

Laurie Edwards-Tate, MS
President and Founder



*Awarded by
San Diego Business Journal
as One of the Top 50 Women-Owned Businesses
in 2005-2014*

*San Diego's Fastest Growing 100
Privately Held Companies, 2008-2011*

*Best of San Diego in Non-Medical Home Care,
U.S. Commerce Association, 2009-2012*



6540 Lusk Boulevard • Suite C-266 • San Diego, California 92121 • Fax 858.558.6640
Website: www.atyourhomefamilycare.com • E-mail: familycare@atyourhomefamilycare.com

1 - 8 8 8 - F A M C A R E tollfree • (858) 625-0406

*- Serving All San Diego County, Central, Coastal, Eastern, Inland, Northern, and Southern Communities -
- Serving Southern Orange and Riverside Counties -*

Laurie Edwards-Tate, M.S., is the founding president, and has been a Home Care Aide CEO for over 28 years. As a native San Diegan, Edwards-Tate is committed to quality care.

In 1991, Edwards-Tate became a member of the California Association of Health Service at Home (“CAHSAH”). Edwards-Tate was appointed to serve as the first elected member of the board to represent the Home Care Aide Steering Committee.

The following are highlights of Edwards-Tate’s home care career:

1. Initiation and development of the California Uniform Standards of Training for the Home Care Aide field. (Tri-level Program).
2. Initiation and integration of the national term, Home Care Aide, into California health care industry jargon.
3. Initiation and development of accreditation through collaboration with CHAP.
4. Development of a Home Care Aide Training Program through SDSU College of Extended Studies.
5. Development of the On-Line Learning Academy for caregiver training -- one of the first in the country.
6. As a member of Washington, DC, NAHC, Edwards-Tate actively served on the Home Care Aide Association of America Advisory Board; and, Private Duty Home Care Association Advisory Board.
7. Received commendation from FACT for Partnership Appreciation.
8. Edwards-Tate has testified in public hearings on key legislation impacting Home Care.
9. Expert contributor to the media upon request.
10. Featured weekly columnist, Life Cycles, with DC Based “Communities Digital News”

The Following organizations represent the breadth of Edwards-Tate’s community relationships:

- NORCAN
- AIS Caregiver Coalition
- ECAN
- SOCAN
- SANDICAN
- California Respite Services Association
- Developmental Disabilities Advisory Board
- FACT, Board of Directors: Past Member
- San Diego Regional Home Care Council, Board of Directors
- San Diego Regional Chamber of Commerce: Small Business Coalition
- San Diego North County Chamber of Commerce, Health Committee Member; Awards Recipient, Public Policy Committee, Chairman’s Circle Member
- East County Chamber of Commerce
- Rancho Bernardo Business Council
- Better Business Bureau of San Diego (A+ Rating): Accredited Business
- California Association for Health Services at Home: Past Board Member; HCA Steering Committee, Public Policy Committee; Managed Care Committee
- Private Duty Home Care Association Advisory Board of the National Association for Home Care and Hospice: Chair, Standards and Certifications; Subcommittee Member, Companionship Exemption: Past Member; Served on the Advisory Board of the Home Care Aide Association
- Elected to Nominating Committee of the National Association for Homecare and Hospice
- Elected to Nominating Committee of the California Association for Health Services at Home
- Honorary CEO Against Multiple Sclerosis

Edwards-Tate is the proud recipient of the San Diego Business Journal’s “Top 50 Women-Owned Businesses” award for 2005-2014. And, awarded as San Diego’s Fastest Growing 100 Privately Held Companies, 2008-2011. At Your Home Familycare was recently awarded the “Best of San Diego Award, Non-Medical Home Care, 2009-2012”, by U.S. Commerce Association. Awarded “2012 Woman in Business” by the San Diego North Chamber



AT YOUR HOME FAMILYCARESM

A Quality HomeCare Aide Organization

Caring For Your Family Throughout Life



State Association Approved

Laurie Edwards-Tate
President

SERVICES FOR SENIOR CITIZENS
AND
PERSONS WITH DISABILITIES

WELCOME to At Your Home Familycare! Established in 1984 by native San Diegan, Laurie Edwards-Tate, M.S., President and Founder. Our mission is to preserve the quality of your **Family Life** through the provision of **CARING, RELIABLE, and AFFORDABLE** non-medical Home Care Services. **Non-medical** Home Care Services provide assistance with the activities of daily living which require no medical intervention and are non-invasive. Also, no vital signs will be taken. We are locally owned, dedicated to our community, and are pioneers in the Home Care Aide field. We also have a long-held philosophy of "giving back" to our community by participating in a variety of fund-raising and similar events benefiting charitable organizations. **We are free-standing and not affiliated with assisted living or other facility. Emergency alert provided by LifeLine. We do not receive financial incentives for referrals.**

ACCESS TO CARE IS EASY!!!

To initiate your in-home care, simply give us a call...

San Diego (858) 625-0406

North County and Vicinities 1-888FAMCARE

1-888-326-2273

Email: services@atyourhomefamilycare.com

AFTER HOURS AND WEEKENDS

1 - 877 - 6 - URGENT

1 - 877 - 687-4368

(858) 569-2841

Web: www.atyourhomefamilycare.com

CHOOSE FROM A VARIETY OF SERVICES...

** HOMEMAKING/HOMECARE AIDE

Light, routine cleaning of your home, and laundry assistance, to ensure a safe, clean, and healthy environment. Provided in addition to other services.

**NON-MEDICAL PERSONAL CARE

Provide assistance with your bathing and grooming needs, while assisting with transfers and ambulation; reminder regarding medications.

**RESPITE CARE

Provide you with companionship, while a family member receives temporary relief.

**MEAL PREPARATION

Basic meal preparation, utilizing safety and cleanliness, with sensitivity to special diets.

**SHOPPING SERVICES

Shopping on your behalf for grocery items and personal needs.

**PROTECTIVE CARE

Provide you with companionship during a critical time—may require 12 or 24 hour care.

**ESCORT SERVICES

Accompany you on public transportation and/or walking to appointments.

**TRANSPORTATION SERVICES

Provide you with door-through-door transport services for your shopping, personal, and medical appointment needs. (Client must be age 18 or over.)

**CARE MANAGEMENT

As a benefit of being our client, you will receive an initial personal in-home visit and every 90-120 days after.

6540 Lusk Boulevard • Suite C-266 • San Diego, California 92121 • Fax 858.558.6640

Website: www.atyourhomefamilycare.com • E-mail: services@atyourhomefamilycare.com

1 - 8 8 8 - F A M C A R E tollfree

- Serving All San Diego County, Central, Eastern, Inland, Northern, and Southern Communities -

- Serving Southern Orange and Riverside Counties -

****GERIATRIC CARE MANAGEMENT**

Professional Geriatric Care Management is performed by a Social Worker (MSW) or an RN -- Experienced in gerontology, rehabilitation, and hospice. Clients may wish assistance with complex resource coordination needs and feel comforted by: Assessment, Care Plan Development, Ongoing Care Management, Family Liaison Support, and MORE.

****TRANSITIONAL CARE**

To help a senior or disabled person safely transition from hospital or facility to home safely and comfortably.

****FAMILY CONSULTATION AND ASSESSMENT**

Provided on behalf of family caregivers caring for adults with chronic and disabling issues, this highly personalized program offers assessment, consultation, and management services.

****MONEY MANAGEMENT**

Assist you with bill paying and checkbook reconciliation under your control and direction.

****INFORMATION AND REFERRAL**

As an on-going benefit of being our client you will receive information and referral upon your request.

****TELEPHONE REASSURANCE**

As an on-going benefit of being our client, you will receive friendly visits by telephone, and client satisfaction surveys.

****FALL PREVENTION AND EMERGENCY ALERT**

As an ongoing benefit of being our client we offer emergency alert through LifeLine.

DEVELOP YOUR SERVICE PLAN OF CARE

With the assistance of our professional, Client Care Coordinators, you will choose which services are most helpful to you. Additionally, we will establish a confidential Client File that is very personally yours! We will assist you in determining not only which services are most helpful, but establish a suitable frequency of care — whether daily, weekly, or monthly! Affordability and peace of mind are foremost. **Whether in your residence, apartment, mobile home, assisted living, hospital room, retirement home - wherever you call home!**

WE LOCATE THE RIGHT HOME CARE AIDE FOR YOU...

Once we have determined your home care needs, and become better acquainted, with your priorities we actively locate the best-possible worker for you. We will share our progress with you every step of the way! Your well-being, and peace-of mind, is our primary concern. You may be assured that all our employees are personally interviewed, screened for criminal histories; checked for verification of prior employment, references, and residences; reviewed for appropriate training accomplishments; checked for motor vehicle reports; screened for fraudulent activity; and yearly TB testing. We also maintain a strict anti-drug and anti-alcohol policy. We are a FULL Employment Model, and supervise our employees.

ONCE YOUR SERVICES BEGIN...

Upon developing your confidential Plan of Care, you will receive a FREE, initial home visit by our Care Manager. We will enjoy becoming better-acquainted with you. As long as you are our client, we will oversee your services to ensure, quality care and your utmost satisfaction! **Our Care Manager will visit you every 90-120 days thereafter. You may also choose Premium Care Management, or Professional Geriatric Care Management, should you desire additional management and greater oversight.**

THROUGHOUT THE DURATION OF YOUR CARE...

You will be billed weekly for the services you receive-you will not be responsible for paying your worker. We accept VISA, MASTER CARD, AMERICAN EXPRESS, DISCOVER, JCB CARDS, and will also debit for you. Please let us know if you have long-term care insurance- your services may be a covered benefit. For a listing of our Service Rates, please give us a call. Personal checks accepted under special circumstances.

WE LOOK FORWARD TO SERVING YOU!!!

Your interest in At Your Home Familycare is truly appreciated. At your Home Familycare is an active member in Provider Organizations, Chambers of Commerce, Senior Citizen Organizations, Disability Groups and groups supporting Long-Term Care. We are members in good standing of the California Association of Health Services at home, the National Association for Home Care, and the Better Business Bureau. (A+ Rating)

WE BELIEVE THAT YOUR INDIVIDUAL RIGHTS AND SELF-DETERMINATION ARE OUR RESPONSIBILITY TO HONOR AND RESPECT.



AT YOUR HOME FAMILYCARESM

PRIVATE PATIENT SERVICES RATES OUR COMPREHENSIVE NON-MEDICAL PROGRAM

*** SERVICES YOU MAY SELECT	*COST	UNIT	HOLIDAY
HOMEMAKER/ MEAL PREPARATION/LAUNDRY/SHOPPING			
Homecare Aide	\$ 21.80/HR	HOUR	\$ 32.70/HR
PERSONAL CARE: NON-MEDICAL			
Homecare Aide	\$ 21.80/HR	HOUR	\$ 32.70/HR
RESPIRE CARE/PROTECTIVE CARE AND SOCIALIZATION			
Homecare Aide	\$ 21.80/HR	HOUR	\$ 32.70/HR
* 12-Hour Shift: No Sleeptime	\$203/SHIFT	Shift	
* 24-Hour Shift: with Sleeptime	\$259/SHIFT	Shift	
* 24-Hour Shift: with Interrupted Sleep	\$415/SHIFT	Shift	
<p>*** We ensure quality availability of shift workers at appropriate standards. Many agencies are now providing two 12-hour shifts in lieu of one, 24-hour shift. We comply with AB 241.</p>			
ESCORT WITHOUT TRANSPORTATION			
Homecare Aide	\$ 21.80/HR	HOUR	\$ 32.70/HR
TRANSPORTATION	\$ 23.96/HR	HOUR	\$ 35.94/HR
<p> For personal, medical and social appointments Door-through-door with Home Care Aide Support</p>			
MONEY MANAGEMENT			
Money Management Non-fiduciary	\$ 23.96/HR	HOUR	\$ 35.94/HR
CARE MANAGEMENT			
<p> Initial home visit and 90-120 days thereafter COMPLIMENTARY VISIT (Clients Receiving 12- and 24- hour care and 40+ hours per week, are visited monthly)</p>			
PREMIUM CARE MANAGEMENT			
Personalized monthly service	\$ 50.00/VISIT	MONTHLY VISIT	
<p> Client visitation, service review, observation, and reassurance</p>			
GERIATRIC CARE MANAGEMENT			
<p> Professional assistance, oversight, assessment, family liaison, and more PRIVATELY BILLED OR INSURANCE</p>			
FAMILY CONSULTATION AND ASSESSMENT			
<p> Consultation, assessment, and management services for family caregivers COMPLIMENTARY: NO FEE</p>			
TRANSITIONAL CARE			
<p> Transitioning safely back home utilizing and of our services needed. BILLED HOURLY AND SHIFT DEPENDING UPON SERVICES NEEDED</p>			
TELEPHONE REASSURANCE			
<p> Friendly visit by phone COMPLIMENTARY ONGOING</p>			

AFTER HOURS EMERGENCY RESPONSE \$ 25.10/HR

For emergencies (i.e. an urgent service request, same day)

You may phone us weekends and after business hours

(5:30pm to 8am)

DIAL 911 FOR MEDICAL EMERGENCIES!!!**Emergency home care services \$ 25.10/HR***** Emergency 12-Hour Shift: No Sleeptime \$203/SHIFT***** Emergency 24-Hour Shift: With Sleeptime \$275/SHIFT***** Emergency 24-Hour Shift: Interrupted sleep \$415/SHIFT****HOURLY \$ 37.65/HR****Emergency Alert Provided
by LifeLine!****HOURLY \$ 37.65/HR****SHIFT SHIFT****SHIFT SHIFT****SHIFT SHIFT****INFORMATION AND REFERRAL****COMPLIMENTARY****ONGOING**

We are an integral part of our Community Network, and can suggest quality providers for nursing, home delivered meals, and other services you may require

CANCELLATION OF SERVICES**(with proper notice)**

You may cancel your services at any time, so long as you provide our office staff with verbal notification

NO LATER than 24 hours prior to cancellation: this applies whether your services began, or you choose not to begin

CANCELLATION OF SERVICES

**(without 24-hour notice \$50.00
to cover administration)**

PROFESSIONAL SERVICE FEE**\$3,500.00****ONE TIME FEE**

Hiring our worker is strictly forbidden, and you will be charged a professional service fee if this should occur.

*** ONLY A TWO-HOUR MINIMUM PER VISIT IS REQUIRED.**

**** FOR HOURLY SERVICES, THERE IS A \$3.00 PER VISIT MILEAGE STIPEND (WE PAY AFTER TAX TO OUR HOMECARE AIDE); DOES NOT APPLY TO 12- AND 24-HOUR CARE.**

***** AT YOUR HOME FAMILYCARE PRACTICES STRICT COMPLIANCE WITH STATE AND FEDERAL EMPLOYMENT REQUIREMENTS. WE PAY OUR HOME CARE AIDES FOR EVERY HOUR THEY ARE AT YOUR HOME, WHETHER HOURLY CARE, 12-HOUR CARE, OR 24-HOUR CARE: SEPARATE SLEEPING QUARTERS FOR OUR AIDES MUST BE PROVIDED.**

****** AT YOUR HOME FAMILYCARE IS FREE-STANDING AND NOT AFFILIATED WITH AN ASSISTED LIVING OR OTHER FACILITY BASED COMPANY.**

******* WE DO NOT PARTICIPATE IN FINANCIAL OR OTHER INCENTIVES FOR REFERRALS.**

**WE ACCEPT VISA, MASTER CARD, AMERICAN EXPRESS,
DISCOVER, AND JCB CARDS.**

OUR SERVICES MAY BE APPROVED BY YOUR LONG-TERM CARE INSURANCE POLICY.

WE HONOR VETERAN'S AID AND ATTENDANCE PROGRAMS

WE OFFER DISCOUNT AND CHARITABLE PROGRAMS

GIFT CERTIFICATES ARE AVAILABLE FOR PURCHASE

YOUR PREFERRED QUALITY HOMECARE AIDE ORGANIZATION OF DISTINCTION.

**CALL TODAY!! (858) 625-0406****1-888-FAM-CARE (1-888-326-2273)***Email: services@atyourhomefamilycare.com**www.atyourhomefamilycare.com*

- Serving All San Diego County, Central, Coastal, Eastern, Inland, Northern, and Southern Communities -

- Serving Southern Orange and Riverside Counties -



AT YOUR HOME FAMILYCAREsm

A Quality HomeCare Aide Organization

Caring For Your Family Throughout Life



Award Winning since 1984



"Throughout the cycles of your life... we care for you with Assistive Services, wherever you call home."



Laurie Edwards-Tate, MS
President and Founder



HOURLY
2-HOUR
MINIMUM

12-HOUR
CARE
24-HOUR
CARE

Providing

✿ Eldercare ✿ Adultcare ✿ Childcare

Due to:

Aging • Disability • Illness • Dependency • Recovery

We are

✿ Quality ✿ Reliable ✿ Community-Based

- Serving All San Diego County, Central, Coastal, Eastern,
Inland, Northern, and Southern Communities,
Including Southern Orange and Riverside Counties-

858-625-0406

1 - 8 8 8 - F A M C A R E tollfree



AT YOUR HOME FAMILYCAREsm

A Quality HomeCare Aide Organization

Caring For Your Family Throughout Life

ELDER/ADULTCARE (Non-Medical)

- ✿ Plan of Care
- ✿ Homemaking/Homecare Aide
- ✿ Personal Care Assistance
- ✿ Respite Care/Protective Care
- ✿ Care Management/Premium Care Management
- ✿ Family Consultation and Assessment
- ✿ Transitional Care: Hospital to Home
- ✿ Money Management
- ✿ Certified Nursing Assistant or Home Health Aide
- ✿ Meal Preparation
- ✿ Shopping/Errands Services
- ✿ Transportation/Door-through-Door Services/Escort
- ✿ Telephone Reassurance
- ✿ Respite Care for Persons with Developmental Disabilities

IN-HOME SUPPORTIVE CHILDCARE

- ✿ Plan of Care
- ✿ Special Events Childcare
- ✿ Before and After School Program
- ✿ Substitute Parent Program
- ✿ In-Home Counseling and Assessments
- ✿ Transportation Services/Door-through-Door
- ✿ Telephone Reassurance
- ✿ Respite Care for Persons with Developmental Disabilities

for more information, view our website at

www.atyourhomefamilycare.com

Or call us today at

858-625-0406 or

1-888-FAMCARE (3262273)

At Your Home Familycare Learning Academy
offer Online Classes for Family and Professional Caregivers

- Nutritional Basics and Food Preparation
- Bathing and grooming
- Home Safety and Cleanliness
- Providing Assistance with Transfer and Mobility and much more!

1-877-91-LEARN (53276)